

## **CHAPTER 5**

### **RESULT**

#### **5.1 Conclusion**

Based on the results of the data analysis and discussion described, the following conclusions can be drawn:

1. By using the C4.5 Algorithm to perform calculations, it was able to clarify the level of student satisfaction in each aspect used with the highest level of accuracy with a value of 94.44%.
2. By distributing questionnaires, researchers can determine student satisfaction with lecturers.

In connection with the research results that have been stated above, as well as its implications in an effort to analyze the quality of service in the Pharmacy study program provided to students.

#### **5.2 Suggestion**

This study uses only the C4.5 algorithm. For further research, it is hoped that it can be developed by comparing the C4.5 Algorithm method with other methods in order to find out the results of the difference between the algorithm and this study.