

LAMPIRAN-LAMPIRAN

LAMPIRAN 1. KUESIONER PENELITIAN

Responden yang terhormat,

Assalamualaikum wr.wb

Nama saya Lutfan Tofa Firmansyah. Saya mahasiswa program Pascasarjana Manajemen Pemasaran Fakultas Ekonomi Bisnis dan Politik Universitas Muhammadiyah Kalimantan Timur yang sedang mengadakan penelitian tentang Pengaruh *Information Quality* dan *Perceived Risk* terhadap *Repurchase Intention* Pengguna Aplikasi Gofood di Kota Samarinda. Setiap jawaban dan data responden yang di peroleh akan dijamin kerahasiannya dan tidak akan disalahgunakan. Atas waktu dan kesediannya saya ucapkan terimakasih.

BAGIAN I RESEARCH QUESTIONS

Pilihlah salah satu jawaban yang sesuai dengan diri Anda

1. Apakah anda pengguna aplikasi Gofood?
 - Ya
 - Tidak
2. Apakah anda pernah bertransaksi lebih dari 2 kali di aplikasi Gofood?
 - Ya
 - Tidak
3. Apakah anda berdomisili di kota Samarinda, Kalimantan Timur?
 - Ya

- Tidak

BAGIAN II RESEARCH QUESTIONS

Isilah sesuai dengan pendapat anda mengenai aplikasi Gofood

Keterangan pengisian:

Sangat Tidak Setuju (STS), Tidak Setuju (TS), Kurang Setuju (KS), Agak Setuju (AS), Setuju (S), Sangat Setuju (SS).

LAMPIRAN 1 KUESIONER PENELITIAN (LANJUTAN)

| VARIABEL | PERNYATAAN | STS | TS | KS | AS | S | SS |
|----------------------------|------------------------------------------------------------------------------------------------------------------------|-----|----|----|----|---|----|
| | | 1 | 2 | 3 | 4 | 5 | 6 |
| Information Quality | Aplikasi Gofood memberikan informasi yang akurat. | | | | | | |
| | Aplikasi Gofood memberikan informasi yang dapat dipercaya. | | | | | | |
| | Aplikasi gofood memberikan detail informasi yang tepat bagi saya | | | | | | |
| | Informasi yang tertera pada aplikasi gofood menggunakan format yang sesuai | | | | | | |
| | Saya merasa tidak nyaman untuk memberikan informasi pembayaran (kartu kredit/debit) ketika melakukan transaksi melalui | | | | | | |

| | | | | | | | |
|-----------------------------|-------------------------------------------------------------------------------------------|--|--|--|--|--|--|
| Perceived Risk | gofood | | | | | | |
| | Saya merasa gelisah ketika melakukan pembelian melalui aplikasi Gofood | | | | | | |
| | Menurut saya, melakukan pembelian melalui aplikasi gofood sangat beresiko | | | | | | |
| | Banyak ketidakpastian yang saya hadapi ketika melakukan pembelian melalui aplikasi Gofood | | | | | | |
| | Dibandingkan dengan platform lainnya, memesan makanan melalui Gofood lebih beresiko | | | | | | |
| Repurchase Intention | Kemungkinan besar saya akan bertransaksi kembali menggunakan Gofood | | | | | | |
| | Saya akan mempertimbangkan melakukan pembelian ulang melalui aplikasi Gofood | | | | | | |
| | Saya pasti akan melakukan pembelian lagi melalui aplikasi Gofood | | | | | | |
| | Saya ingin melakukan pembelian lagi melalui aplikasi gofood | | | | | | |

LAMPIRAN 2. DATA TABULASI

| Information Quality (X1) | | | | Total (X1) | Perceived Risk (X2) | | | | | Total (X2) |
|--------------------------|-----|-----|-----|---------------|---------------------|-----|-----|-----|-----|---------------|
| IQ1 | IQ2 | IQ3 | IQ4 | | PR1 | PR2 | PR3 | PR4 | PR5 | |
| 5 | 5 | 6 | 5 | 21 | 5 | 6 | 5 | 6 | 5 | 27 |
| 5 | 5 | 5 | 5 | 20 | 5 | 6 | 5 | 6 | 5 | 27 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 4 | 4 | 5 | 22 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 4 | 4 | 4 | 21 |
| 5 | 5 | 4 | 4 | 18 | 5 | 5 | 4 | 5 | 4 | 23 |
| 5 | 5 | 5 | 4 | 19 | 4 | 4 | 4 | 4 | 4 | 20 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 5 | 4 | 5 | 24 |
| 4 | 5 | 5 | 5 | 19 | 5 | 5 | 5 | 5 | 5 | 25 |
| 5 | 5 | 5 | 6 | 21 | 4 | 4 | 5 | 5 | 5 | 23 |
| 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 20 |
| 5 | 5 | 5 | 5 | 20 | 4 | 4 | 4 | 4 | 4 | 20 |
| 5 | 5 | 5 | 5 | 20 | 4 | 4 | 4 | 4 | 4 | 20 |
| 4 | 4 | 3 | 5 | 16 | 5 | 5 | 4 | 4 | 4 | 22 |
| 5 | 5 | 5 | 5 | 20 | 4 | 4 | 4 | 4 | 4 | 20 |
| 4 | 5 | 5 | 3 | 17 | 5 | 5 | 4 | 4 | 4 | 22 |
| 4 | 4 | 5 | 5 | 18 | 4 | 5 | 4 | 5 | 5 | 23 |
| 4 | 4 | 4 | 4 | 16 | 5 | 4 | 4 | 4 | 4 | 21 |
| 5 | 5 | 5 | 5 | 20 | 4 | 4 | 5 | 4 | 5 | 22 |
| 6 | 6 | 6 | 6 | 24 | 5 | 5 | 6 | 5 | 5 | 26 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 5 | 4 | 4 | 22 |
| 6 | 6 | 6 | 6 | 24 | 4 | 5 | 4 | 5 | 5 | 23 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 4 | 4 | 4 | 22 |
| 4 | 4 | 5 | 5 | 18 | 4 | 4 | 5 | 4 | 5 | 22 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 5 | 5 | 5 | 24 |
| 5 | 5 | 4 | 5 | 19 | 4 | 5 | 5 | 5 | 6 | 25 |
| 5 | 5 | 5 | 5 | 20 | 5 | 4 | 5 | 5 | 4 | 23 |
| 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 20 |
| 4 | 5 | 4 | 4 | 17 | 5 | 4 | 4 | 4 | 4 | 21 |
| 6 | 6 | 6 | 6 | 24 | 5 | 4 | 4 | 4 | 4 | 21 |
| 6 | 6 | 6 | 6 | 24 | 5 | 6 | 4 | 5 | 4 | 24 |
| 5 | 5 | 5 | 5 | 20 | 5 | 4 | 4 | 4 | 5 | 22 |
| 6 | 6 | 6 | 6 | 24 | 4 | 5 | 5 | 5 | 5 | 24 |
| 4 | 5 | 5 | 4 | 18 | 6 | 4 | 5 | 4 | 5 | 24 |
| 5 | 5 | 5 | 5 | 20 | 4 | 4 | 4 | 4 | 5 | 21 |
| 4 | 4 | 4 | 4 | 16 | 5 | 4 | 5 | 5 | 4 | 23 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 5 | 5 | 4 | 24 |

| | | | | | | | | | | |
|---|---|---|---|-----------|---|---|---|---|---|-----------|
| 4 | 4 | 5 | 4 | 17 | 4 | 4 | 4 | 4 | 4 | 20 |
| 4 | 4 | 4 | 4 | 16 | 5 | 5 | 4 | 4 | 4 | 22 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 4 | 5 | 5 | 24 |
| 4 | 4 | 5 | 4 | 17 | 5 | 5 | 4 | 4 | 5 | 23 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 4 | 4 | 5 | 23 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 5 | 4 | 4 | 22 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 5 | 5 | 6 | 25 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 5 | 5 | 5 | 25 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 6 | 6 | 5 | 27 |
| 4 | 5 | 5 | 5 | 19 | 6 | 4 | 4 | 5 | 4 | 23 |
| 5 | 6 | 5 | 5 | 21 | 5 | 5 | 5 | 5 | 5 | 25 |
| 5 | 5 | 5 | 5 | 20 | 5 | 4 | 5 | 4 | 5 | 23 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 4 | 4 | 4 | 21 |
| 4 | 4 | 4 | 4 | 16 | 5 | 4 | 4 | 4 | 4 | 21 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 5 | 5 | 4 | 24 |
| 5 | 5 | 5 | 4 | 19 | 5 | 4 | 4 | 4 | 5 | 22 |
| 4 | 4 | 4 | 5 | 17 | 4 | 4 | 4 | 4 | 4 | 20 |
| 4 | 5 | 4 | 5 | 18 | 4 | 4 | 4 | 4 | 4 | 20 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 4 | 4 | 4 | 21 |
| 5 | 5 | 5 | 5 | 20 | 5 | 4 | 4 | 4 | 4 | 21 |
| 5 | 5 | 5 | 5 | 20 | 5 | 4 | 5 | 4 | 6 | 24 |
| 5 | 5 | 5 | 5 | 20 | 4 | 4 | 4 | 4 | 4 | 20 |
| 5 | 5 | 5 | 5 | 20 | 4 | 4 | 5 | 5 | 5 | 23 |
| 4 | 5 | 5 | 5 | 19 | 4 | 5 | 4 | 5 | 4 | 22 |
| 5 | 5 | 5 | 5 | 20 | 5 | 4 | 4 | 4 | 4 | 21 |
| 5 | 5 | 5 | 5 | 20 | 5 | 4 | 5 | 4 | 4 | 22 |
| 5 | 4 | 5 | 5 | 19 | 5 | 5 | 4 | 4 | 4 | 22 |
| 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 20 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 5 | 5 | 5 | 25 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 5 | 5 | 5 | 25 |
| 4 | 5 | 4 | 5 | 18 | 4 | 4 | 4 | 5 | 4 | 21 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 5 | 5 | 5 | 24 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 5 | 4 | 6 | 24 |
| 6 | 4 | 5 | 4 | 19 | 4 | 4 | 4 | 4 | 4 | 20 |
| 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 20 |
| 6 | 6 | 6 | 6 | 24 | 6 | 6 | 6 | 6 | 6 | 30 |
| 4 | 5 | 5 | 5 | 19 | 5 | 5 | 5 | 5 | 5 | 25 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 4 | 4 | 4 | 21 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 5 | 5 | 5 | 24 |
| 6 | 6 | 6 | 6 | 24 | 4 | 5 | 5 | 5 | 5 | 24 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 4 | 4 | 4 | 21 |

| | | | | | | | | | | |
|---|---|---|---|-----------|---|---|---|---|---|-----------|
| 5 | 5 | 5 | 5 | 20 | 5 | 4 | 4 | 4 | 4 | 21 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 5 | 4 | 5 | 23 |
| 6 | 5 | 5 | 5 | 21 | 4 | 5 | 5 | 5 | 5 | 24 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 4 | 4 | 5 | 22 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 5 | 5 | 5 | 24 |
| 6 | 6 | 5 | 6 | 23 | 5 | 5 | 5 | 5 | 5 | 25 |
| 6 | 5 | 6 | 6 | 23 | 4 | 5 | 4 | 5 | 4 | 22 |
| 6 | 6 | 6 | 6 | 24 | 5 | 5 | 5 | 5 | 5 | 25 |
| 5 | 5 | 6 | 5 | 21 | 4 | 4 | 5 | 5 | 4 | 22 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 4 | 4 | 4 | 22 |
| 6 | 5 | 5 | 5 | 21 | 5 | 6 | 6 | 5 | 6 | 28 |
| 5 | 5 | 5 | 5 | 20 | 5 | 4 | 4 | 5 | 4 | 22 |
| 5 | 5 | 5 | 5 | 20 | 5 | 4 | 4 | 4 | 4 | 21 |
| 5 | 4 | 4 | 5 | 18 | 5 | 6 | 5 | 5 | 4 | 25 |
| 4 | 5 | 5 | 4 | 18 | 5 | 6 | 5 | 5 | 4 | 25 |
| 6 | 6 | 6 | 6 | 24 | 6 | 6 | 6 | 6 | 6 | 30 |
| 4 | 4 | 4 | 5 | 17 | 5 | 5 | 4 | 4 | 4 | 22 |
| 5 | 6 | 5 | 6 | 22 | 4 | 4 | 4 | 5 | 5 | 22 |
| 6 | 5 | 5 | 5 | 21 | 6 | 5 | 6 | 5 | 5 | 27 |
| 5 | 5 | 5 | 5 | 20 | 4 | 4 | 4 | 4 | 4 | 20 |
| 6 | 5 | 6 | 6 | 23 | 6 | 6 | 6 | 5 | 5 | 28 |
| 6 | 6 | 6 | 6 | 24 | 6 | 6 | 6 | 6 | 6 | 30 |
| 5 | 5 | 5 | 5 | 20 | 4 | 4 | 4 | 4 | 4 | 20 |
| 5 | 4 | 5 | 5 | 19 | 4 | 4 | 4 | 4 | 4 | 20 |
| 5 | 4 | 4 | 3 | 16 | 5 | 4 | 4 | 4 | 4 | 21 |
| 5 | 5 | 4 | 5 | 19 | 4 | 4 | 4 | 4 | 4 | 20 |
| 5 | 5 | 5 | 5 | 20 | 4 | 4 | 4 | 4 | 5 | 21 |
| 5 | 5 | 5 | 5 | 20 | 4 | 4 | 4 | 4 | 4 | 20 |
| 4 | 5 | 5 | 5 | 19 | 4 | 4 | 4 | 4 | 5 | 21 |
| 1 | 1 | 1 | 3 | 6 | 4 | 6 | 4 | 5 | 6 | 25 |
| 4 | 5 | 5 | 5 | 19 | 5 | 4 | 4 | 4 | 4 | 21 |
| 6 | 6 | 5 | 6 | 23 | 6 | 6 | 5 | 6 | 5 | 28 |
| 5 | 5 | 6 | 5 | 21 | 6 | 6 | 5 | 5 | 5 | 27 |
| 6 | 6 | 5 | 6 | 23 | 6 | 5 | 4 | 5 | 5 | 25 |
| 6 | 6 | 6 | 6 | 24 | 6 | 6 | 6 | 6 | 6 | 30 |
| 6 | 6 | 5 | 6 | 23 | 6 | 5 | 5 | 5 | 5 | 26 |
| 5 | 5 | 5 | 5 | 20 | 4 | 4 | 5 | 5 | 6 | 24 |
| 5 | 5 | 5 | 5 | 20 | 5 | 4 | 4 | 4 | 5 | 22 |
| 5 | 5 | 5 | 5 | 20 | 6 | 6 | 6 | 6 | 6 | 30 |
| 6 | 5 | 5 | 5 | 21 | 6 | 5 | 5 | 5 | 5 | 26 |
| 5 | 5 | 6 | 6 | 22 | 6 | 6 | 6 | 6 | 6 | 30 |

| | | | | | | | | | | |
|---|---|---|---|-----------|---|---|---|---|---|-----------|
| 5 | 6 | 5 | 5 | 21 | 4 | 5 | 6 | 5 | 5 | 25 |
| 5 | 4 | 5 | 4 | 18 | 4 | 5 | 5 | 5 | 4 | 23 |
| 4 | 4 | 4 | 5 | 17 | 4 | 4 | 4 | 4 | 5 | 21 |
| 4 | 4 | 4 | 4 | 16 | 5 | 4 | 4 | 4 | 4 | 21 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 4 | 4 | 5 | 22 |
| 5 | 5 | 5 | 5 | 20 | 4 | 4 | 4 | 4 | 4 | 20 |
| 5 | 5 | 6 | 5 | 21 | 5 | 5 | 5 | 4 | 5 | 24 |
| 4 | 5 | 5 | 5 | 19 | 4 | 5 | 4 | 4 | 4 | 21 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 4 | 4 | 5 | 22 |
| 3 | 4 | 4 | 4 | 15 | 6 | 6 | 6 | 4 | 4 | 26 |
| 6 | 6 | 6 | 4 | 22 | 4 | 4 | 4 | 5 | 5 | 22 |
| 5 | 5 | 5 | 6 | 21 | 4 | 5 | 5 | 4 | 5 | 23 |
| 5 | 5 | 5 | 5 | 20 | 4 | 4 | 4 | 4 | 4 | 20 |
| 6 | 5 | 6 | 5 | 22 | 6 | 5 | 5 | 4 | 6 | 26 |
| 4 | 5 | 5 | 5 | 19 | 5 | 4 | 4 | 5 | 5 | 23 |
| 5 | 5 | 4 | 5 | 19 | 4 | 4 | 4 | 5 | 5 | 22 |
| 5 | 5 | 5 | 4 | 19 | 4 | 4 | 4 | 5 | 4 | 21 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 4 | 5 | 5 | 24 |
| 5 | 5 | 5 | 5 | 20 | 4 | 4 | 5 | 5 | 5 | 23 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 4 | 4 | 5 | 22 |
| 4 | 5 | 5 | 5 | 19 | 5 | 5 | 5 | 5 | 5 | 25 |
| 5 | 5 | 5 | 5 | 20 | 4 | 4 | 4 | 5 | 4 | 21 |
| 5 | 5 | 5 | 5 | 20 | 5 | 4 | 4 | 4 | 4 | 21 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 5 | 5 | 5 | 25 |
| 5 | 5 | 4 | 5 | 19 | 4 | 4 | 4 | 4 | 4 | 20 |
| 4 | 4 | 4 | 5 | 17 | 5 | 5 | 4 | 4 | 4 | 22 |
| 3 | 4 | 5 | 4 | 16 | 5 | 4 | 4 | 4 | 4 | 21 |
| 5 | 5 | 4 | 4 | 18 | 4 | 4 | 5 | 5 | 5 | 23 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 4 | 5 | 5 | 24 |
| 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 20 |
| 4 | 5 | 4 | 5 | 18 | 4 | 4 | 5 | 4 | 5 | 22 |
| 5 | 6 | 5 | 5 | 21 | 5 | 5 | 5 | 5 | 5 | 25 |
| 5 | 5 | 5 | 5 | 20 | 6 | 5 | 6 | 5 | 6 | 28 |
| 6 | 5 | 5 | 6 | 22 | 6 | 5 | 5 | 5 | 6 | 27 |
| 6 | 5 | 5 | 5 | 21 | 5 | 5 | 6 | 5 | 5 | 26 |
| 6 | 5 | 5 | 5 | 21 | 6 | 4 | 6 | 5 | 5 | 26 |
| 5 | 4 | 4 | 4 | 17 | 4 | 4 | 4 | 4 | 4 | 20 |
| 6 | 6 | 6 | 6 | 24 | 6 | 6 | 6 | 6 | 6 | 30 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 5 | 5 | 5 | 25 |
| 4 | 4 | 4 | 5 | 17 | 5 | 5 | 4 | 4 | 5 | 23 |
| 4 | 5 | 5 | 5 | 19 | 5 | 5 | 5 | 4 | 5 | 24 |

| | | | | | | | | | | |
|---|---|---|---|-----------|---|---|---|---|---|-----------|
| 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 5 | 21 |
| 4 | 4 | 4 | 5 | 17 | 4 | 4 | 4 | 4 | 4 | 20 |
| 5 | 5 | 5 | 5 | 20 | 4 | 5 | 4 | 4 | 4 | 21 |
| 5 | 5 | 5 | 5 | 20 | 5 | 4 | 4 | 4 | 4 | 21 |
| 4 | 4 | 4 | 5 | 17 | 5 | 4 | 5 | 5 | 4 | 23 |
| 4 | 4 | 4 | 4 | 16 | 4 | 5 | 5 | 5 | 5 | 24 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 4 | 6 | 6 | 26 |
| 5 | 4 | 4 | 4 | 17 | 4 | 4 | 4 | 4 | 4 | 20 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 5 | 5 | 5 | 25 |
| 5 | 5 | 5 | 5 | 20 | 4 | 6 | 4 | 4 | 4 | 22 |
| 5 | 5 | 5 | 5 | 20 | 5 | 4 | 4 | 4 | 4 | 21 |
| 5 | 6 | 5 | 5 | 21 | 5 | 5 | 6 | 5 | 5 | 26 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 6 | 5 | 5 | 26 |
| 6 | 6 | 5 | 5 | 22 | 6 | 5 | 4 | 4 | 6 | 25 |
| 5 | 5 | 5 | 6 | 21 | 6 | 6 | 6 | 6 | 5 | 29 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 6 | 5 | 5 | 26 |
| 3 | 3 | 3 | 5 | 14 | 5 | 4 | 4 | 4 | 4 | 21 |
| 5 | 5 | 5 | 6 | 21 | 6 | 6 | 6 | 5 | 5 | 28 |
| 6 | 6 | 6 | 6 | 24 | 6 | 6 | 6 | 6 | 6 | 30 |
| 6 | 5 | 6 | 5 | 22 | 6 | 5 | 5 | 6 | 6 | 28 |
| 6 | 5 | 5 | 6 | 22 | 5 | 5 | 6 | 5 | 5 | 26 |
| 5 | 6 | 5 | 5 | 21 | 5 | 5 | 6 | 6 | 5 | 27 |
| 6 | 5 | 5 | 4 | 20 | 6 | 5 | 5 | 6 | 5 | 27 |
| 6 | 6 | 5 | 6 | 23 | 6 | 6 | 6 | 6 | 5 | 29 |
| 5 | 5 | 6 | 5 | 21 | 6 | 5 | 5 | 6 | 5 | 27 |
| 6 | 6 | 5 | 5 | 22 | 5 | 6 | 6 | 6 | 5 | 28 |
| 6 | 5 | 5 | 5 | 21 | 6 | 6 | 6 | 6 | 6 | 30 |
| 5 | 6 | 6 | 6 | 23 | 5 | 6 | 6 | 5 | 5 | 27 |
| 6 | 6 | 6 | 5 | 23 | 5 | 5 | 6 | 5 | 6 | 27 |
| 6 | 6 | 5 | 6 | 23 | 5 | 5 | 6 | 6 | 5 | 27 |
| 6 | 6 | 5 | 5 | 22 | 5 | 6 | 5 | 6 | 5 | 27 |
| 5 | 6 | 6 | 6 | 23 | 5 | 5 | 6 | 6 | 6 | 28 |
| 6 | 6 | 6 | 6 | 24 | 5 | 5 | 5 | 5 | 6 | 26 |
| 6 | 6 | 6 | 6 | 24 | 6 | 6 | 6 | 6 | 6 | 30 |
| 6 | 6 | 6 | 6 | 24 | 6 | 6 | 6 | 6 | 6 | 30 |
| 6 | 6 | 6 | 6 | 24 | 6 | 6 | 6 | 6 | 6 | 30 |
| 6 | 5 | 5 | 5 | 21 | 5 | 5 | 5 | 5 | 5 | 25 |
| 4 | 4 | 4 | 4 | 16 | 4 | 4 | 4 | 4 | 4 | 20 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 4 | 4 | 5 | 23 |
| 5 | 5 | 5 | 5 | 20 | 5 | 5 | 4 | 4 | 4 | 22 |
| 5 | 4 | 4 | 5 | 18 | 4 | 4 | 5 | 4 | 4 | 21 |

| | | | | | | | | | | |
|---|---|---|---|-----------|---|---|---|---|---|-----------|
| 5 | 5 | 5 | 5 | 20 | 6 | 6 | 6 | 6 | 6 | 30 |
| 6 | 6 | 6 | 6 | 24 | 6 | 6 | 6 | 6 | 6 | 30 |
| 5 | 5 | 5 | 5 | 20 | 5 | 4 | 4 | 4 | 4 | 21 |
| 5 | 5 | 5 | 5 | 20 | 4 | 4 | 4 | 5 | 5 | 22 |
| 4 | 4 | 4 | 5 | 17 | 4 | 4 | 4 | 4 | 4 | 20 |
| 5 | 5 | 4 | 5 | 19 | 4 | 6 | 6 | 5 | 5 | 26 |
| 6 | 6 | 6 | 6 | 24 | 6 | 5 | 6 | 5 | 6 | 28 |
| 6 | 6 | 6 | 6 | 24 | 6 | 6 | 6 | 6 | 5 | 29 |
| 6 | 6 | 6 | 5 | 23 | 6 | 6 | 6 | 6 | 6 | 30 |
| 5 | 6 | 6 | 5 | 22 | 5 | 6 | 6 | 6 | 6 | 29 |
| 6 | 6 | 6 | 6 | 24 | 6 | 6 | 6 | 6 | 5 | 29 |
| 6 | 6 | 6 | 5 | 23 | 5 | 5 | 6 | 6 | 5 | 27 |
| 6 | 6 | 6 | 6 | 24 | 5 | 6 | 6 | 6 | 6 | 29 |
| 6 | 6 | 6 | 6 | 24 | 6 | 5 | 6 | 5 | 6 | 28 |
| 6 | 4 | 5 | 5 | 20 | 4 | 4 | 4 | 4 | 4 | 20 |

LAMPIRAN 3. HASIL UJI VALIDITAS & RELIABILITAS

Uji Validitas & Reliabilitas Information Quality

KMO and Bartlett's Test

| | | |
|--------------------------------------------------|--------------------|---------|
| Kaiser-Meyer-Olkin Measure of Sampling Adequacy. | | .842 |
| Bartlett's Test of Sphericity | Approx. Chi-Square | 328.739 |
| | Df | 6 |
| | Sig. | .000 |

Reliability Statistics

| | |
|------------|------------|
| Cronbach's | |
| Alpha | N of Items |
| .896 | 4 |

Uji Validitas & Reliabilitas Perceived Risk

KMO and Bartlett's Test

| | | |
|--------------------------------------------------|--------------------|---------|
| Kaiser-Meyer-Olkin Measure of Sampling Adequacy. | | .854 |
| Bartlett's Test of Sphericity | Approx. Chi-Square | 391.271 |
| | Df | 10 |
| | Sig. | .000 |

Reliability Statistics

| | |
|------------|------------|
| Cronbach's | |
| Alpha | N of Items |
| .874 | 5 |

Uji Validitas & Reliabilitas Repurchase Intention

KMO and Bartlett's Test

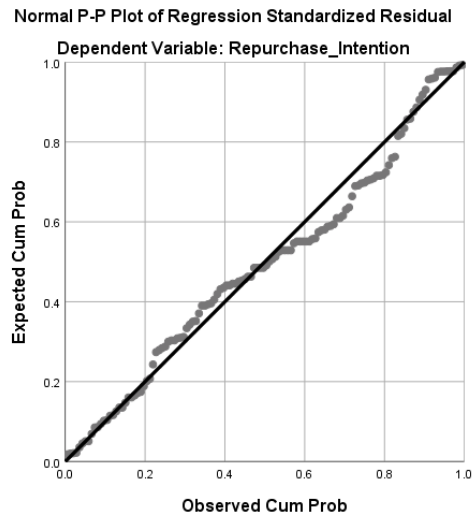
| | | |
|--------------------------------------------------|--------------------|---------|
| Kaiser-Meyer-Olkin Measure of Sampling Adequacy. | | .714 |
| Bartlett's Test of Sphericity | Approx. Chi-Square | 190.553 |
| | Df | 6 |
| | Sig. | .000 |

Reliability Statistics

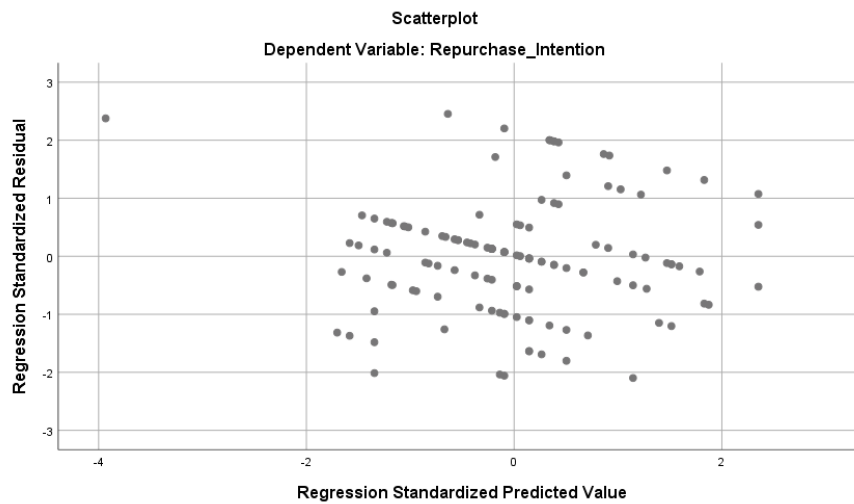
| | |
|------------|------------|
| Cronbach's | |
| Alpha | N of Items |
| .652 | 4 |

LAMPIRAN 4. UJI ASUMSI KLASIK

Uji Normalitas



Uji Heterokedastisitas



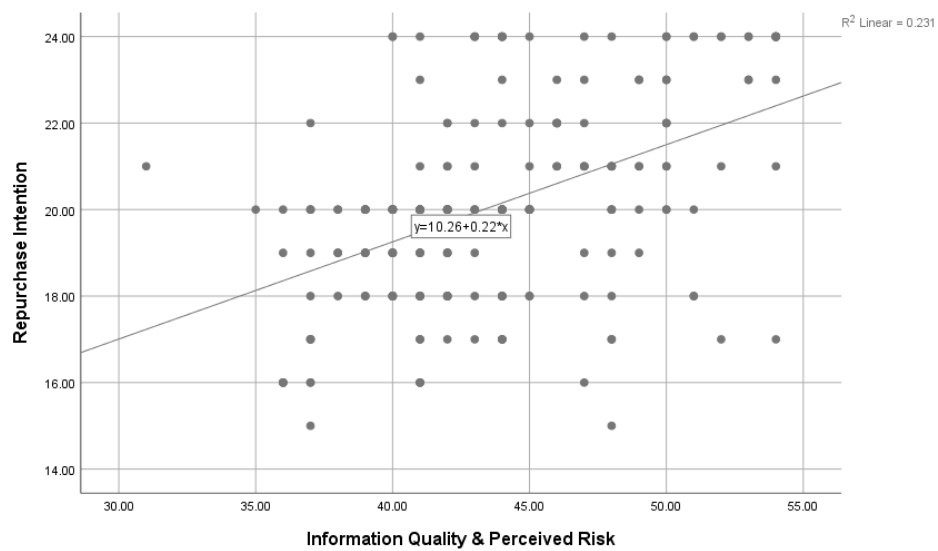
LAMPIRAN 4. UJI ASUMSI KLASIK (LANJUTAN)

Uji Multikolonieritas

| Model | Coefficients ^a | | | | | Collinearity Statistics | | |
|---------------------|-----------------------------|------------|---------------------------|--|-------|-------------------------|-----------|-------|
| | Unstandardized Coefficients | | Standardized Coefficients | | t | Sig. | Tolerance | VIF |
| | B | Std. Error | Beta | | | | | |
| 1 (Constant) | 10.230 | 1.245 | | | 8.217 | .000 | | |
| Information Quality | .243 | .069 | .260 | | 3.517 | .001 | .662 | 1.510 |
| Perceived Risk | .211 | .056 | .281 | | 3.800 | .000 | .662 | 1.510 |

a. Dependent Variable: Repurchase Intention

Uji Linearitas scatterplot



LAMPIRAN 5. REGRESI LINIER BERGANDA

| | | Coefficients ^a | | | | |
|-------|---------------------|-----------------------------|------------|---------------------------|-------|------|
| | | Unstandardized Coefficients | | Standardized Coefficients | | |
| Model | | B | Std. Error | Beta | t | Sig. |
| 1 | (Constant) | 10.230 | 1.245 | | 8.217 | .000 |
| | Information Quality | .243 | .069 | .260 | 3.517 | .001 |
| | Perceived Risk | .211 | .056 | .281 | 3.800 | .000 |

a. Dependent Variable: Repurchase Intention

LAMPIRAN 6. PENGUJI HIPOTESIS

UJI T

| | | Coefficients ^a | | | | |
|-------|---------------------|-----------------------------|------------|---------------------------|-------|------|
| | | Unstandardized Coefficients | | Standardized Coefficients | | |
| Model | | B | Std. Error | Beta | t | Sig. |
| 1 | (Constant) | 10.230 | 1.245 | | 8.217 | .000 |
| | Information Quality | .243 | .069 | .260 | 3.517 | .001 |
| | Perceived Risk | .211 | .056 | .281 | 3.800 | .000 |

a. Dependent Variable: Repurchase Intention









Uji Koefisien Determinasi (R²)





| Model Summary | | | | |
|---------------|-------------------|----------|-------------------|----------------------------|
| Model | R | R Square | Adjusted R Square | Std. Error of the Estimate |
| 1 | .481 ^a | .232 | .224 | 1.99171 |

a. Predictors: (Constant), Perceived Risk, Information Quality

**FAKULTAS EKONOMI BISNIS DAN POLITIK
UNIVERSITAS MUHAMMADIYAH KALIMANTAN TIMUR
KARTU KENDALI BIMBINGAN SKRIPSI**

Nama Mahasiswa : Irfan Tofa Firmansyah
 NIM : 1811102931131
 Program Studi : SI Manajemen
 Bimbingan Mulai : _____
 Judul Skripsi : Pengaruh Information Quality dan Perceived Risk
terhadap Repurchase Intention Konsumen
GoFood di Kota Samarinda

| No | Tanggal | Permasalahan | Paraf Pembimbing |
|----|---------|------------------------------------------------------------|---------------------------------------------------------------------------------------|
| 1 | 2/2/22 | Instruksi pencarian jurnal dan artikel yang layak diteliti |  |
| 2 | 22/2/22 | Pembahasan judul dan variabel |  |
| 3 | 7/3/22 | Konsultasi bab 1 dan instruksi bab 2 |  |
| 4 | 9/3/22 | Korektur bab 2 |  |
| 5 | 19/3/22 | Konsultasi bab 3 |  |
| 6 | 23/3/22 | Revisi |  |
| 7 | 27/3/22 | Pembahasan |  |
| 8 | 12/4/22 | Revisi proposal |  |

| | | | |
|----|---------|-----------------------------------------|-------------------------------------------------------------------------------------|
| 9. | 15/4/22 | Mentebat kuesioner dan Pengumpulan data |  |
| 10 | 15/5/22 | Menguji dan mengolah data |  |
| 11 | 22/5/22 | Introduksi dan konsultasi bab 4 dan 5 |  |
| 12 | 10/6/22 | Membahas dan perbaikan bab 4 dan 5 |  |
| 13 | 1/7/22 | Simulasi Sidang Skripsi | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

Samarinda,

Pembimbing,



(.....)



UNIVERSITAS MUHAMMADIYAH
KALIMANTAN TIMUR
Berakhlak | Berkeadilan | Berprestasi

UMKT

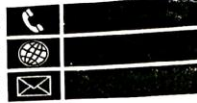
Program Studi
Manajemen

Fakultas Ekonomi, Bisnis dan Politik

Telp. 0541-748511 Fax. 0541-766832

Website <http://manajemen.umkt.ac.id>

email: manajemen@umkt.ac.id



بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ

LEMBAR SARAN DAN PERBAIKAN UJIAN SKRIPSI (KDM) Hasil

Nama: Lutfan Topa Firmansyah

NIM: 081102431131

Judul:

1) Intisari/Abstract

2) I/Latar Belakang Masalah

3) II/Tinjauan Teori - BAB II

- Urutan perbaikan = Uji Asumsi Klasik atau Baur Regresi Linier Bergant


4) III/Metode Penelitian - BAB IV

- Cek kembali dengan Bab 3.
- Uji t

5) Saran dan Perbaikan Lain

- Pembahasan dan Saran.
- Tabel untuk pedoman penulisan

Penguji,


Dewi Sarika, S.Si, M.A.

19/07/20



UNIVERSITAS MUHAMMADIYAH
Kalimantan Timur
Berakhlak | Berwawasan | Berkemajuan

UMKT

Program Studi Manajemen

Fakultas Ekonomi, Bisnis dan Politik

Telp. 0541-748511 Fax.0541-766832

Website <http://manajemen.umkt.ac.id>

email: manajemen@umkt.ac.id



سورة الرحمن SURAT KETERANGAN TELAH MELAKUKAN PENELITIAN

Nomor: 467/KET/FEBP.1/A.5/C/2022

Assalamu'alaikum Warahmatullahi Wabarakaatuh

Ketua Program Studi S-1 Manajemen Fakultas Ekonomi Bisnis dan Politik Universitas Muhammadiyah Kalimantan Timur menyatakan dengan sesungguhnya bahwa:

Nama : Lutfan Tofa Firmansyah
NIM : 1811102431131
Prodi : Manajemen
Jurusan : Manajemen Pemasaran
Judul : Pengaruh *Information Quality* dan *Perceived Risk* terhadap *Repurchase Intention* Pengguna Aplikasi GoFood di Kota Samarinda

Benar nama tersebut diatas telah melaksanakan penelitian dari bulan Februari – Juni 2022 di Kantor Gojek Samarinda.

Demikian Surat Keterangan ini kami buat, atas perhatian dan kerjasamanya kami ucapkan terima kasih.

Wassalamu'alaikum Warahmatullahi Wabarakaatuh

Samarinda, 14 Rabiul Akhir 1444 H
10 Oktober 2022 M



Pengaruh Information Quality
dan Perceived Risk Terhadap
Repurchase Intention Pengguna
Aplikasi Go Food Di Kota
Samarinda

by Lutfan Tofa F. Skr 1409

Submission date: 14-Sep-2022 11:32AM (UTC+0800)

Submission ID: 1899370982

File name: BAB_1-5_Lutfan_Tofa_Firmansyah_Cek_Turnitin_11-09-22.docx (1.5M)

Word count: 8886

Character count: 56800

Pengaruh Information Quality dan Perceived Risk Terhadap Repurchase Intention Pengguna Aplikasi Go Food Di Kota Samarinda

ORIGINALITY REPORT

| | | | |
|--------------------------------|--------------------------------|----------------------------|------------------------------|
| 29% SIMILARITY INDEX | 27% INTERNET SOURCES | 14% PUBLICATIONS | 14% STUDENT PAPERS |
|--------------------------------|--------------------------------|----------------------------|------------------------------|

PRIMARY SOURCES

| | | |
|----------|-----------------------------------------------------------------------------------------------|-----------|
| 1 | dspace.umkt.ac.id Internet Source | 2% |
| 2 | journals.umkt.ac.id Internet Source | 2% |
| 3 | Submitted to Forum Perpustakaan Perguruan Tinggi Indonesia Jawa Timur Student Paper | 2% |
| 4 | repository.radenintan.ac.id Internet Source | 2% |
| 5 | pdfcoffee.com Internet Source | 2% |
| 6 | Submitted to Universitas Merdeka Malang Student Paper | 1% |
| 7 | repository.ub.ac.id Internet Source | 1% |
| 8 | docplayer.info Internet Source | 1% |